

Visa & Mastercard  
**Acteva Payment Management Services** Secure Transactions  
 Discover & American Express Multiple Options

### Compare Acteva's Payment Management Service to Your Own Merchant Account

Many Acteva customers utilize Acteva's Payment Management Service for 3.75% per transaction. You may also use your own merchant account and pay rates and fees charged by your merchant processor and bank — it's your choice:

	Acteva Payment Management Service	Your Own Merchant Account
Revenue Distributions	Acteva reconciles event revenues and mails checks in the amount of your net sales due twice a month	Direct deposit into your bank account, usually within 3 to 7 business days
Merchant Processing Fees	3.75% + \$0.00 per transaction	2.2% to 5% + flat fee from \$.10 to \$.50 per transaction*
Downgrades Fees - additional fees when cardholders use Corporate Cards, Mileage Cards, Special Promotions & Giftcards	None	.5% to 1.5%
Gateway Fee	None	\$50 setup fee, \$40 to \$70 per month + \$.15 to \$.25 per transaction fee*
Reporting Fee	None	\$10 to \$20 per month
Deposit Required	None	Yes*
Help with Fraud Mitigation	Included, no additional charge	Limited
Reconciliation	Included, no additional charge	You do it
Refund Processing & Management	We do it + \$2 per refund	You do it + gateway fees
Chargeback/Dispute Resolution	We do it + \$20 per occurrence	You do it + \$20 to \$40 per occurrence
Cardholder Support	We do it, no additional charge	You do it
Application Process	None	Full credit application + 1 week minimum to set up
Term Obligation	None	2 to 5 year lease obligation

\*Typical fees when qualifying for a merchant account. Based on risk profile, annual volume and credit history.

#### About Acteva

Acteva is the trusted leader in online event registration, ticketing and payment management services. Since 1998, over 14,000 customers have used Acteva to manage more than 260,000 events and process more than 4.6 million registrations. Acteva's customers include Bausch & Lomb, Pfizer, SAP, Girl Scouts of America, Whole Foods, BMW/MINI USA, NASA, VMware, Apple, DHL, PG&E and thousands of small to large-sized businesses and organizations.